

MOTION

User manual



Safety and warnings

! Read and understand the User Manual before using the product.

- ---

Inappropriate use of this product may cause property damage or bodily injury.
- ---

Check the surroundings on all sides before using the desk.
- ---

Do not place any objects taller than 22,83" (3-level columns) or 55,59" (2-level columns) under the desk or frame. If the desk has additional accessories, e.g. cable tray, evaluate if it fits before placing it on the desk.
- ---

Ensure the length of power cords are accounted for when operating the desk. Monitors, computers, speakers, anything with a cord that is not long enough for the desk's range of motion could be pulled down or have its wires broken. Check that no cables can get jammed.
- ---

After the assembly of the metal components, the desk is ready for use. Connect the power cord to a nearby electrical outlet. All cable connections are completed by the manufacturer. Ensure that the cords are not strained or tangled.
- ---

Do not move around, crawl or lie under the desk frame. Do not sit or stand on the desk frame or desktop. Any other use of the desk is at the user's risk.
- ---

The desk should not be used in an environment with high humidity or dampness.
- ---

If the desk has to be moved, DO NOT lift it by only holding the desktop. Lifting the desk in this way can place stress on the fasteners connecting the frame to the desktop.
- ---

Please provide this User Manual to any users, installers or support personnel using the product.

Setup and installation

- Choose a place for the desk that is a safe distance from window frames, radiators, furniture, etc.
- Once the desk has been assembled, adjust the feet so that the desk is level and its position does not shift. After this, connect the desk to the outlet and the desk is ready for use. For the first start, please perform a desk reset procedure.

Important

<div>264,55 lb</div> <div>Maximum desk lifting capacity: 264,55 lb</div>	<div>1 min.</div> <div>Please keep in mind that the time for a continuous desk movement upwards or downwards is 1 minute.</div>	<div>9 min.</div> <div>After 1 minute of an unstopped operation, a resting period of 9 minutes is required.</div>
--	---	---

User information

Types of height adjustment buttons



Type BA

- Up and down drive



Type MA

- Up and down drive with 3 memory position presets



Type LA

- Up and down drive with 2 memory position presets
- Automatic drive to memory positions
- LED reminder function
- Integrated Bluetooth connectivity

Basic Functions BA, MA buttons

Upward Desktop Movement



This function enables the upward adjustment of the work surface. To change its position, proceed as follows:

- Press the handset up button and continue to hold until the desired desktop height is reached.

Downward Desktop Movement



This function enables the downward adjustment of the work surface. To change its position, proceed as follows:

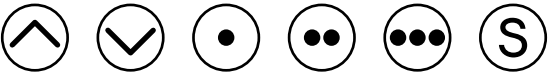
- Press the handset down button and continue to hold until the desired desktop height is reached.
- The desktop will continue moving upwards or downwards until the button is released, or the maximum or minimum height is reached.

Desks with a memory function MA button









The memory feature allows the user to choose their favourite positions and save them in the memory of the desk control system. Functions: up and down drive and 3 memory positions.


The two arrow buttons are used for parallel drive and the last four buttons for remembering desktop positions.



How to set the memory/end positions:

- 

1. The desk has to be moved to the desired storing level.

2. Press  button.

3. Within two seconds, press one of the small buttons with dots, and the position will be stored at chosen button.

4. Press one of the memory buttons and the system will start driving to the pre-programmed memory position. Keep the button pressed until the position is reached.

Manual Reset

RESET function is required when the drive system is started up for the first time or in the event of a malfunction. If your desk does not function properly (e.g., it doesn't move up or down or does not respond at all) please perform a RESET. For certain error types, the RESET may need to be performed twice in succession. Once completed, the desk will return to its initial position.

Perform a reset by:

Press and hold the down arrow button until the legs reach the lowest position and continue holding it for at least 6 seconds.

Basic Functions LA button

Upward Desktop Movement

- Tilt and hold the handset up to drive the desktop up.



Downward Desktop Movement

- Tilt and hold the handset down, to lower the desktop.



The desktop will continue moving upwards or downwards until you release the handset or the maximum or minimum height is reached.

Desks with a memory function LA button



Functions: up and down drive, 2 memory positions, automatic drive on memory positions, LED reminder, integrated Bluetooth control.



Sets reminder to change sitting position.



Connecting the Desk Control TM app via Bluetooth wireless connection.



Saves favourite position.

How to set the memory/end positions:

1. Adjust desk to a preferred position.
2. Press ★ button for two seconds.
3. The indicator light flashes twice to confirm the process and save the preferred position. If the user saves a new desk height as a favourite, it will overwrite the previously saved position closest to it.

Set height to favourite position:

4. Tilt the handset up or press it down and hold until the desk reaches the favourite position. The desk will stop automatically.
5. Release the handset within one second.

To reach different position:

6. Continue holding the handset for more than one second.
7. Release the handset and immediately tilt or press it again.

Erasing favourite position:

8. Press and hold the button for eight seconds to erase all saved positions. The indicator light will flash red to confirm that all favourite positions have been deleted.

Perform a reset by:**To reset handset to factory defaults:**

9. Press and hold 🔔 and ★ buttons for eight seconds. The indicator light will flash red three times to confirm that the reset is complete. Only the settings changed by the user—either on the manual controller or via the app—will be reset.

Bluetooth application:

The desk can also be controlled with the Desk Control™ app. Download Desk Control™ from the App Store or Google Play. Press and hold the button for two seconds to enable pairing mode; the light strip will flash blue while the controller is in this mode. Follow the in-app instructions to set the desired desk parameters.

Manual Reset

RESET function is required when the drive system is started up for the first time or in the event of a malfunction. If your desk does not function properly (e.g., it doesn't move up or down or does not respond at all) please perform a RESET. For certain error types, the RESET may need to be performed twice in succession. Once completed, the desk will return to its initial position.

Tilt the handset downward until the legs reach the lowest position and continue holding the button for at least 6 seconds.

Troubleshooting for the MOTION system

When customer support is required, the manufacturer of the desk may ask for the part number (Part No.) stated on the product label. The product label is located on the housing of the motor on top of each column. This information will help the supplier identify the problem and respond to it accordingly.

Example of the product label



Example of the power supply label



Problem	Check	Try
The desk does not run	Is the mains cable connected to the power supply unit?	Try to connect a lamp or a similar device to the main power supply to check that the supply voltage is OK
	Are all the plugs mounted correctly on the leg?	Check all connections
	See the assembly instructions	
	Is there any visible damage to the cables, controls, power supply unit or legs?	The damaged parts must be exchanged – contact Customer Service
The desk stops and can only run in the opposite direction	Is the desk in its fully extended position?	When the desk has reached its upper position, it can only run downwards
	Is there a greater load on the desk, compared to when the desk functioned normally?	Remove some of the load and try again
The desk will only run downwards even though the desk is not overloaded		Perform a RESET
The desk does not run to the full upwards length – it always stops at the same position		The system has set a new end stop in the outwards direction. Perform a RESET to remove this stop
The desk does not run at all, and no movement is visible.	Is there a defective handset or leg?	Check all the connections. Check that there is a voltage in the main plug. Connect it to a handset that is OK. If it can run, the desk handset is defective. If this does not help, one of the legs is defective
	Is there a poor connection?	
	Has the mains cable fallen out?	
	There may be no voltage on the mains cable	
Not all legs run when the desk is moved downwards	The leg(s) that do not run are defective, or the cable connection for the leg(s) is not OK	Change the leg/cable, starting with the cable
The desk is in the lower position and will not run up – it is not visible whether all the legs are moving	The desk is overloaded	Remove some of the load on the desk
	One or more legs are defective, or the cable connection between the leg(s) is not OK	Change the leg/cable, starting with the cable